



2011 TRAINING WORKSHOPS

Fighting Fair: Mediation & Conflict Resolution



The Artistry of Facilitation: Training Groups

Fighting Fair: Mediation & Conflict Resolution

This interactive and stimulating 2 day course will assist professionals to explore conflict and impart the essential principles and process of mediation. The structured 5-step mediation model and specific conflict resolution skills will be presented and practiced. The course can be utilised in many different areas of conflict e.g. client work, workplace disputes and interpersonal conflict.

Learning outcomes

On completing the 2-day course, participants will be able to:

- Identify factors contributing to possible causes of conflict and barriers to resolution
- Identify the different levels of conflict and approaches to conflict situations
- Identify the conditions under which mediation is an appropriate intervention and how it differs from the counselling process
- Identify where mediation fits as an Alternative Dispute Resolution (ADR) process
- Identify the skills, qualities and attitudes that a mediator requires
- Identify the underlying concepts and principles of the mediation process
- Identify and demonstrate an understanding of the 5-stage mediation model
- Identify the various cultural considerations when mediating with Culturally and Linguistically Diverse (CLD) or Indigenous communities / families
- Identify and demonstrate characteristics of a mindful mediator

The Artistry of Facilitation: Training Groups

The Artistry of Facilitation is an engaging and dynamic 2 day course that will assist workers to explore the theory and practical aspects of facilitating training groups. The course will ensure workers have the knowledge, practical skills and confidence in preparing, delivering and reviewing training sessions. The training will also focus on becoming an artist of facilitation – in particular, the subtle techniques and aspects of facilitation.

Learning outcomes

On completing the 2-day course, participants will be able to:

- Identify the essential elements in preparing to train small groups
- Identify and demonstrate strategies in dealing with various challenging group dynamics and group members' behaviours
- Identify the integral ingredients to ensure the training is relevant and engaging
- Identify the requirements in creating a positive and supportive learning environment
- Identify the 11 considerations for creating a session plan (including the 3 primary adult learning styles, group contours and group elements)
- Identify the different group stages and how to manage these as a facilitator
- Identify your style of facilitation and how to incorporate your strengths as a facilitator
- Identify and demonstrate the important communication skills and techniques, qualities and attitudes required to be an effective group facilitator
- Identify and demonstrate characteristics of a mindful facilitator and what is required to become a facilitation artist

- Dates** Mediation & Conflict Resolution: **March 15th & 16th**
 Artistry of Facilitation: **June 2nd & 3rd**
- Venue** Cambridge Hotel – Surry Hills
- Times** 9:15 – 4:15
- Catering** A healthy vegetarian working lunch, as well as morning and afternoon tea will be provided.
- Materials** Each participant will receive a training manual.
- Cost** **\$390+GST** for early bird (2 months prior) or AASW members.
\$420+GST for non early bird. Full payment is required to confirm your place. It is advisable to register early.
- Cancellation** If there is more than 4 weeks notice, a \$40 administration fee applies. Between 2-4 weeks, 25% of the total is payable. Less than 14 days, 50% is payable. If less than 24 hours notice is given, full payment is required.
- Registration** Mediation & Conflict Resolution Logon to www.fightingfair.com.au
 Artistry of Facilitation Logon to www.groupfacilitation.com.au
 There is an online registration form on both websites.

Both trainings are endorsed by the **Australian Association of Social Workers (AASW)** and the **Australian Psychological Society (APS)**. They attract **24 CPE points** through the AASW and **13 Generalist PD points** through the APS.

Presenter profile

Scott Dutton has more than 10 years in the community and training fields. He has mediated more than 200 formal mediation sessions in the areas of parent/adolescent, workplace, student/student, and family law conflict. He has facilitated more than 200 training courses including mediation and conflict resolution, advanced mediation training, anger management, counselling workshops and communication skills. Scott's qualifications include a BSW and BSc. (Psych. major). He has also completed a Masters level short course in Conflict Coaching, a Certificate IV in Assessment & Workplace Training, is a member of VADR (Victorian Association of Dispute Resolution) and the AASW. Scott is also a committee member of the Byron Bay Youth House.

Scott has worked as a trainer with REFS Training and Consulting Services, the Family Mediation Centre and for Peer Support Victoria in both primary and secondary schools. For the past 7 years, Scott has facilitated training workshops for Fighting Fair. He has worked for two Reconnect programs, has a private practice as a mediator, works as a mediation consultant for Access Programs Australia and as a conference convener for Juvenile Justice. Scott facilitates training workshops for welfare and education professionals throughout Australia and facilitates in-house trainings for organisations (including NSW Ombudsman, UnitingCare, Vision Australia, Griffith Uni., Anglicare & Tafe SA).

Further information

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